

Recommendation

Marcus Bowra

QLD - T&T Team Leader at Voyages Hotels and Resorts (Regional Role)

I recruited Marcus to Voyages in November 2005 in the early stages of our new Cairns office and data centre installation. This new location was setup to provide both a hosting solution for our remote properties, as well as an IT & Telecommunications support base. It is a challenging environment from an IT support perspective as a few of the remote sites have limited communication infrastructure. On top of this, the resorts' staff turnover is quite high which has resulted in diminished support continuity. Right from the start of his employment, Marcus has risen to the occasion and met all challenges head on, especially in the past 27 months where he has managed the IT operations in Cairns. He maintains a strong customer focus and sees all tasks to completion. This is reflected in the glowing customer feedback that I often receive from both the user group and their managers. I have always found Marcus to be a very reliable, loyal and hard working team member who has always put his hand up to take on the more challenging IT projects. I would highly recommend Marcus for any IT position you may be thinking of offering him and have no doubt he will be a valuable asset to your company.

Tony Consolino

Group IT & Telecommunications Manager

Voyages Hotels & Resorts